

Our goal is to see our patients at their scheduled appointment time. We are proud of the fact that we almost always meet that goal.

In an effort to avoid long wait times for our patients, we do not double book our appointments. Our office is By Appointment Only, and we are reserving a time slot just for you!

Because we know how important time is, not only to our staff, but to *you* as well, we have adopted the following Appointment Cancellation Policy:

- **24 hour notice is required for appointment cancellations. If not , you will be charged a no show fee of \$50.**

Please understand that when a patient does not show up to an appointment, this creates a void in the schedule that cannot be filled. It also means that someone else who *needed* treatment could have been seen at that time.

- **If you arrive more than 15 minutes late, we will do our best to accommodate you. However, we may find it necessary to reschedule your appointment.**

When a patient shows up late to an appointment, it delays the entire schedule, resulting in long wait times.

- **7 days notice must be provided if you cannot keep a surgical appointment. This will result in a \$250 charge.**

This not only affects our office, but the hospital / surgical center as well.